

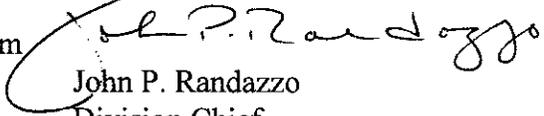
**STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION**

subject: Letter of Appreciation

MEMORANDUM

date: July 26, 2011

to
Thomas Melzen
Michael G. Lombardo

from 
John P. Randazzo
Division Chief
Acquisition/Relocation

Messer's Melzen and Lombardo, the attached letter accurately states what we have known for years; you gentlemen are ardent professionals who bring a level of trust and compassion to the job everyday, and for that, we are very fortunate to have you working with us.

From the Department and the Office of Rights of Way, thank you.

Attachment

John P. Randazzo/mm

cc: Thomas Harley
James H. Norman
John P. Randazzo
Thomas J. O'Hala
Karen L. Jarvis
Terry Obey
Ann Marie Maynard

July 17, 2011

Mr. John P. Randazzo
Division Chief - Acquisition/Relocation
Office of Rights of Way
Department of Transportation
2800 Berlin Turnpike
Newington, CT 06131

Dear Mr. Randazzo:

I would like to take a moment to let you know that Thomas Melzen and Michael Lombari, have been terrific in helping us with the selling of our home and move.

We have recently moved from 45 Hill Parkway, Middlebury, with the State of CT purchasing our home we have lived in for almost 20 years.

It was emotional for us, and a difficult time. However, Tom and Michael have been very professional, efficient, understanding, and clearly communicated to us what we needed to do.

We could not have had a better experience in a stressful situation.

I thank Tom and Michael for being so pleasant and professional to deal with.

Sincerely,

Colleen and Bruce Threlfall
45 Hill Parkway
Middlebury, CT 06762
Batcollthrelfall@aol.com

Office of Rights of Way

JUL 21 2011