

**Everhart, Judd B**

---

**Subject:** FW: Letter of Thanks

---

**From:** Battick, Karl G.  
**Sent:** Friday, December 18, 2015 8:53 AM  
**To:** Ignoto, Cosmo  
**Subject:** Letter of Thanks

Hi Cosmo,

I think this will 'make your day'.

Our man **Jamy Nadeau** found a wallet while assisting with mowing operations. On his own time he found the owners' name and contact information. The wallet's owner, **Ms. Lea Sartori** stopped by yesterday to retrieve it. She was beyond ecstatic getting it back with all her credit cards and driver's license intact. She wanted to reward him generously but Jamy properly declined all offers. Instead she left him a Christmas card with the note I'm enclosing below. Jamy was not here upon her arrival but I phoned him and put her on with him directly.

This is the kind of employee we strive to develop and present to the public. He has definitely carried customer service above and beyond the normal public expectations.

Enjoy.  
~Karl

DEAR LAMIE

I will never be able  
to express my gratitude -  
you are truly a down  
home and a credit  
of transportation. With  
honesty and integrity  
I would ever see my  
I'm indebted to you  
MERRY CHRISTMAS TO YOU  
FAMILY AND MANY BL  
LIFE BRING YOU ALL GO  
SINCERE  
LEA

Lea Sartori

