

The University of Connecticut is currently offering an excellent educational opportunity; The Business Mastery Program for Public Service Professionals.

This program is a two-course certificate program offering *Introduction to Management* in the spring semester and *Introduction to Employment Law & Government Processes* in the fall semester. Participants can either earn 4 undergraduate or 3 graduate non-degree credits per course. The courses do not need to be taken sequentially; however, a certificate will be issued upon completion of both courses. (Uconn Website)

This program began in January 2008. The program was developed by the UConn School of Business Executive Education Program in conjunction with a state-wide Public Service Consortium, a group of State agency representatives. The program is designed to deliver valuable management concepts and skills to professionals working in public service positions in State government or in municipal agencies. To date, 59 public service professionals from various agencies throughout the state have completed the program and received certificates. (Uconn Website)

“Over the last four years we have been working with state employees across a variety of agencies to offer a certificate program that is tailored to the specific needs of our state and its most valuable asset – our people. This course has developed into an important “tool” focused on enhancing the managerial skills necessary such that individuals can effectively work as part of a team, manage others, handle conflict, understand how to implement change, employment law and government processes”  
*Dr. Lucy Gilson* Professor UConn School of Business

The skills and knowledge acquired through this program will benefit participants both personally, and professionally; helping them to meet the many challenges public service professionals face. Agencies also benefit, as participants are encouraged to use their skills within the work place.

The program offers lectures, class participation, homework assignments, and group projects; making learning fun, intersecting and exciting. In addition to learning from the professors, participants will be afforded an excellent networking experience due to their classmate’s backgrounds, and the many different agencies they represent.

Joining this program is a great opportunity to test the academic waters if you have considered furthering your education. Furthermore, if you successfully complete this program your credits may be applied towards elective credits in the part-time MBA Program at Uconn.

Justin Giorlando, Lisa Fazzino, and Oddler Fils, current DOT employees, also recently participated in this program. Feel free to ask any one of us about it.

“They teach you the kinds of things that every Public Service Professional should know about the dynamics of the work environment, their coworkers, and serving the public.” Justin Giorlando

I cannot say enough about the program, the professors and the program manager. They are all truly excellent. They not only provided an excellent learning experience, but continue by offering advice, and friendship.

Visit the website:

[The Business Mastery Program for Public Service Professionals](#)

Applications are being accepted now, the spring class begins, February 1, 2012.

Please contact Justin, Oddler or me if you have any questions or contact the Program Manager Mary Palmer at:

[Execed@business.uconn.edu](mailto:Execed@business.uconn.edu)

Mary Palmer (860)486-0493

[2011 Certificate Ceremony](#)